

Case Study



EXECVIEW

NON-PROFIT

EXECVIEW HELPS A NON-PROFIT INTEGRATE ITS INFORMATION SYSTEMS WITH THOSE OF CHILDLINE.

In late 2008, Execview was invited to help support a ChildLine and Non-Profit merger and expansion by providing project support services. Key to this was the provision of the Execview Programme Management toolset.

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The non-profit commissioned Execview to implement programme management across the entire IT project portfolio. This covered helpdesk systems expansion, and many related IT infrastructure and systems initiatives. In total, over 25 projects and work streams were tracked and coordinated using Execview.

Jane Randall, CEO at Execview explains: “Across a diverse set of activities, the non-profit needed an ability to record and track hundreds of deliverables, risks and dependencies. Execview not only provided an effective solution for this, but gave visibility both across co-operating teams and upwards to stakeholders. Deployment of the tool was very rapid, with project staff becoming effective with very little training.”

Third Party Users

“Amongst other benefits, Execview’s web based platform allowed the non-profit to easily, but securely, involve partners. Staff from CharITyShare, for example, a joint venture IT organisation co-owned by the non-profit, The Alzheimer’s Society and The Children’s Society, were heavily involved in the initiative to merge ChildLine and the non-profit. P-R, CIO at the non-profit, commented: “The ability of third parties to easily access Execview and collaborate with our own staff on projects was very useful.”

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Success

Following a successful completion of the 2009 phase of the helpdesk expansion programme, P is looking forward to new initiatives in 2010. "Our work continues to bring into being the vision of comprehensive help, support and protection for every child. Given the excellent work done in 2008/09, to which Execview made a very important contribution, we are well placed and confident of repeating our successes".

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