

# Case Study



EXECVIEW

## PLANNING AUTHORITY

A planning authority needed a simple-to-use system with the ability to ensure consistent collection, aggregation and reporting of both corporate and contractor performance data. Execview was awarded the contract in September 2013 after the planning authority found the system to be user friendly and intuitive. Execview provided a 'single version of the truth' from data sourced from throughout the organisation.

“We really like the way Execview work. Important enhancements are carried out quickly and we know that support is always available.”

# Efficient, Smooth Implementation

“One of our requirements was that implementation should be straight forward and another was that a strict timescale should be set out. We worked closely with our Execview Solutions Consultant who set out a clear, achievable timetable”.

Another element that helped ease the transition to Execview was a pilot process. A single project was loaded into Execview so that staff could familiarise themselves with the software.

R explains: “The pilot process helped us gain an understanding of the product- and how our data worked in Execview”.

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## Organisation-Wide

In Execview, organisation-wide data merges to form easy-to-read, ‘meeting friendly’ Scorecards and Dashboards. Executives can use these features to guide board meetings and make well informed, high-level decisions.

The planning authority stated it was vital that everybody was comfortable with using Execview. The authority were reassured, knowing that Execview had measures in place to ease users into the transition. “User groups, project steering groups and tailored training sessions made the transition easy.

“People have taken well to it. Because it’s a web-based system, people can log in really quickly at home which is useful”.

R continues: “The Dashboard is really useful to present reports and information. Each area is summarised and key things you want to know are in one place. Areas of concern are flagged in a simplistic way. It’s a much more visual approach.

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“Directorate level dashboards are used to monitor and share information at team meetings, and the corporate dashboards are reviewed by the Executive Management Team on a monthly basis and is a set item at the authority’s Board meetings”.

Execview Dashboards display summarised information based on real data, relaying in a red, amber and green ‘traffic light’ style. Executives can opt to drill down into specific areas should they require more information.

R explains some of the ways in which planning authority staff use Execview:

“Project managers use Execview to track milestones, risks and issues. The corporate team use it as a Risk Register. Project, directorate and corporate risk registers are now all on Execview; it was invaluable for us to do this because previously, risks were held on spreadsheets. We often saw several versions saved in different locations, making it difficult to find the true latest copy. Now everything is updated in real-time and stored in one place on Execview for everybody”

## Get in Touch...

Web: [www.execview.com](http://www.execview.com)

E-Mail: [info@execview.com](mailto:info@execview.com)

Tel: 0207 754 0404

